

Project	Purpose
Building capacity in our education partners	This will see Dorset Council work in partnership with Dorset schools to seek to strengthen their capacity to deliver outcomes, to redefine a new operating model, to support schools become self-sustaining and reduce reliance. We would seek to ensure that we have the capacity in our special school system to provide support to Dorset schools across the full spectrum of needs for children with Special Educational Needs and Disability (SEND).
Development of local special school provision	The project will develop a multi-purpose site to enable local provision of special schools and alternative provision. This will tackle financial pressures on the high needs block and support the development of more appropriate provision that can meet needs and support targeted interventions.
Review of Early Help	Review of early help services to ensure appropriate provision, including the role of Children's Centres.
Early intervention - whole family approaches to service delivery	This project will further develop a service and culture that supports whole family safeguarding, focused on meeting the needs of both children and the adults around them. By working with multidisciplinary teams, which include adult specialist workers, families can access tailored support to address their needs and the risks posed to children.
Digital transformation – family self-serve support	Investment in digital transformation of service delivery is essential. This project will redesign transactional processes to introduce self-service service portals and standardised and automated working processes and technological solutions that are fit for purpose. This will reduce costly and inefficient workarounds, releasing efficiencies, but also change the nature of support services.
Children in care external placements	This project will reprofile the spend on external placements for existing children in care to ensure value for money and improve outcomes for children and young people.
Reduced SEND travel costs	This project will review the provision of SEND transport and reduce costs by developing an alternative delivery model across Dorset Travel.
Increased registered provision	This project will review the landscape in respect of unregistered provision and to implement changes to increase registered provision in Dorset, reducing cost pressures.
Whole life service	This project will bring children's services and adult services together to consider the potential for a whole life service, supporting families together to improve outcomes.
Residential and community spend reduction	This project reshapes the community offer to residents with enhanced strength-based services and enables a reduction in residential spend. This will include reviewing out of county placements and changing the model of care homes to provide more specialist and enhanced provision.
Service redesign of day services.	The project will explore new models of delivery for day services, including the private day services market, using learning from the

	Covid-19 pandemic. Focus will be on connecting to communities, promoting wellbeing, increasing independence, pathways to employment and implementing the dementia services review.
Implement full care charges	This work will implement a process from April 2021 to charge people who use our services the actual cost of care.
Integration of brokerage and quality	This project will integrate brokerage and quality services into a joint integrated service across the Integrated Care System (ICS) footprint.
Regulatory services convergence and transformation	Following local government reorganisation, Dorset Council has inherited a number of different business solutions. This project will implement a single cloud-based solution for regulatory services which will enable officers to work in an agile way in the community to better meet the needs of customers.
Customer services and platform	Through rationalising the way customer services are delivered, we will improve our overall service, reduce the cost of customer services and free up resources to support impactful services. This includes procurement of a new digital platform to support this across the organisation.
Travel savings reduced business travel	This project will explore the reduction in mileage travelled by employees for work purposes and consider the right energy efficient vehicles to reduce both cost and CO <sub>2</sub> emissions. This will be undertaken whilst still ensuring that we provide the same or an improved user experience for Dorset Council residents.
Parking harmonisation	The harmonisation of parking charges across the Dorset Council area will be undertaken following local government reorganisation in 2019. This will deliver greater consistency for our customers, from aligned charging and opening times across the Dorset Council car park estate.
Dorset Travel joint commissioning	This project will improve the user experience for adults and children booking and using transport in Dorset. It will balance the travel budget and make savings by delivering a safe, reliable and compliant transport service alongside improving data quality and understanding of the true cost of the service.
Waste review	A review of the Dorset waste service has been commissioned to benchmark Dorset against other local authorities and against the private sector. It will make recommendations on opportunities for improved service delivery, alternative delivery models, efficiencies and financial savings.
Leisure service review	This review will consider the leisure services offer and make recommendations in respect of future delivery models.
Independent travel training	The project will offer travel skills to young people with SEND to give young people greater independence and confidence by offering them a lifelong skill to travel independently on public transport.
Planning convergence and transformation	This project will converge planning systems following local government reorganisation. This will include the introduction of a single planning software system to replace the six legacy systems currently in use.
Asset Management Plan	Dorset Council is reviewing its estate following local government reorganisation to ensure assets are most effectively used or are carefully disposed of. This includes a review of the office estate as a dependency with the Dorset Workplace programme.

Dorset Workplace	This programme will review the ways of working for office based employees and implement a flexible, more agile approach. This work has a dependency with the asset management review of the Dorset Council estate.
Procurement and contracts review	This project will identify any areas of duplication inherited from predecessor councils along with the identification of efficiencies. This will enable contract disposal/harmonisation opportunities and savings, including effective commercial contract management and re-procurement.
Business intelligence	The purpose of this project is to further develop our own data warehouse and technical skills inhouse to deliver transformational business intelligence, insight and performance for Dorset Council. This will support any requirement to link into wider initiatives such as the Dorset Insight and Dorset Intelligence and Insight Service, and the Dorset Care Record.